

Session Descriptions

Risk Help Live: Shore Up Your Risk Management Supports. One of NRMC's most popular member benefits is "Risk Help," where members can call or email NRMC for advice on a pressing risk issue. This year, only at Risk Summit, Risk Help is open to all! Explain your thorniest risk issue to a member of our team in three minutes. We'll take the next three minutes to share our best response. Help keep an emerging issue from cracking your nonprofit's risk management foundation!

When Structures Collapse: Three Cybersecurity Scenarios. In this dynamic session, participants will work hands-on in groups to address cybersecurity scenarios any nonprofit might face. With expert guidance and practical learning, you'll come away with tactics you can use to buttress potential failure points for nonprofit cybersecurity programs. Maybe Tech Impact?

De-Escalation Techniques: Reducing the Load. Violence has increased in America, and tempers may flare even in routine interactions. Learn how frontline staff and managers can bring down the heat in difficult conversations and be prepared if an interaction does escalate. This train-the-trainers session will equip you to reduce the stress on your team by practicing de-escalation techniques with them.

Stable Yet Flexible: Build the Artificial Intelligence Policy Your Nonprofit Needs. Artificial intelligence can help your team members spend more time on high-impact work. But AI also presents safety, security, and ethical risks to nonprofit teams and constituents. Learn to build a flexible AI policy to undergird your team's decisions on AI use as your needs and the technology evolve.

The Long Span Approach: ERM Master Class. When you need to cross a wide river or valley, you need a long-span bridge. Enterprise risk management is the risk version of a long span. ERM involves—to some degree—everyone in your organization in building a risk management program that can go the distance. Learn how to bring a diverse group of players together to build something strong, functional, and beautiful.

Risk Management Charettes: Roundtable Discussions. Join a group of peers in your sector or role for real talk about the challenges of building a risk management program that can withstand any upheaval. Each frank and thoughtful peer discussion will be led by a practitioner in the area.

Impact Protection: Navigating Nonprofit Insurance Challenges. In today's insurance marketplace, some nonprofits struggle to find coverage for all their activities, while others experience challenges with certain coverage lines. Join this panel discussion to hear from experts on how the insurance market is evolving, how to navigate common issues, and how to maximize your relationship with your insurance agent or broker and leverage resources available from your carriers.



How to Be Responsive, Yet Decisive, As A Leader. Today's workforce wants to be heard, and leaders ignore that at their peril. Yet there comes a time, after discussion and compromise, when a leader must live with their decision and face any fallout. All our employees' voices must be heard, but today's risk leaders can't please everyone. Learn how to create a culture of openness while making key decisions that move your organization forward.

Dazzling Dashboards: Help Your Board Make Meaning of Risk Reporting. Today's bridge builders use complex software to visualize what they cannot see. Your nonprofit's risk reporting should help your board do the same thing, but no software is required! Learn to create simple, informative risk dashboards that use essential information to set the foundation for a great dialogue on risk between executives and the board.

Risk Frameworks: Make Them Your Own. Like a blueprint for a bridge, a risk framework gives your nonprofit an outline for how to approach risk management at an organization. Your team might be tempted to grab an off-the-shelf framework and put it to work right away. But great solutions are often custom. In this hands-on session, we'll share a scenario and give participants the opportunity to build a one-page risk framework to help them navigate it.

Risk Appetite: A Lot of What You Want, Enough of What You Need. On any bridge project, some team members will want to build the most beautiful structure possible, and others want to build the most functional structure they can. Nonprofits seeking to set their risk appetite face the same challenge: balancing what their team wants with what they need. Learn how to create a unique yet practical risk appetite framework, tool or statement for your nonprofit.

Bolster Your Nonprofit with Business Continuity Planning. In a rapidly changing world, every nonprofit needs a business continuity plan. A BCP identifies your nonprofit's key functions, prioritizes them by needed recovery time in a disruption, and lists how you would bring them back online. In this hands-on session, learn a framework you can take back to your organization to build that BCP and enjoy peace of mind.

Prepare for Change: Addressing Climate Risk. All nonprofits should consider and prepare for how a changing climate will impact their communities, their missions, and the types of services people need from them. The mitigations you take to plan for climate disruption will likely benefit you when other types of disruptions arise, too. Learn some of the major areas to consider.

What Just Happened? The Importance of Crisis Management. In a rapidly changing world, the next crisis could be just around the corner. Crisis situations are always stressful, but if you're prepared, they don't have to be frantic. Learn simple strategies you can use under pressure and key resources you can develop now so you're ready whenever the next crisis arrives.

