



FAQs

Other questions? Please contact the Nonprofit Risk Management Center (NRMC) at info@nonprofitrisk.org or 703.777.3504.

What's the refund policy?

Registration fees are NON-REFUNDABLE, but you may transfer your registration to a colleague. Transfers must be completed by May 15, 2018. Call us at 703.777.3504 to transfer your registration.

What's the difference between *regular* and *Affiliate Member* registration?

Affiliate Member registration is only available for NRMC Affiliate Members, who enjoy a 25% discount on registration at all NRMC conferences. Not sure if you're an Affiliate Member? Check our [listing](#) or [join now!](#)

Regular registration is available for members of the public, and NRMC consulting clients and Corporate Partners.

How do I log into Risk Connect on the day of the event?

Follow these steps to attend Risk Connect on May 16, 2018:

1. [Register](#) to attend the event (if you have not yet done so).
2. Visit <http://riskconnect.vfairs.com>
3. Click the LOGIN button in the top right-hand corner of the website.
4. Enter the email address you used during registration.
5. Enter the password you set during registration. You may reset your password if needed.
6. Login and enjoy Risk Connect!

Do I need any special technology to attend the virtual conference?

You do not need any special technology to attend the event. You may access the event using your laptop, computer, or mobile device. You will simply need an Internet connection and a web browser (e.g., Chrome, Firefox, Safari, etc.).

Do I have to watch the conference sessions live?

Risk Connect sessions will be presented on Wednesday, May 16th, 2018. A live Question & Answer segment will follow each session. After a live session ends, the session will be available on-demand for you to watch at your convenience. The entire Risk Connect virtual conference will be available on-demand for thirty days after the live event on May 16th.

What makes Risk Connect different from NRMC's in-person conferences?

Risk Connect offers everything you love about our in-person conferences from the comfort of your own desk! We created Risk Connect to enable more people to experience an NRMC conference in the most accessible and affordable way possible.